



एन सी विश्वविद्यालय  
University of Delhi

कुलपति कार्यालय VC's OFFICE
डायरी संख्या Diary No 2784
दिनांक Date 18.05.2023

Vice Chancellor, DU <vc@du.ac.in>

## UGC(Redressal of Grievances of Students), Regulation, 2023

Ugc Cu Info <ugccuinfo@gmail.com>

Thu, May 18, 2023 at 3:03 PM

To: vc.cuap@gmail.com, vicechancellor@cuap.edu.in, arcuap@gmail.com, CENTRAL TRIBAL UNIVERSITY ANDHRA PRADESH <vc.ctuap@gmail.com>, Registrar NSUT <registrar\_nsut@nsktu.org>, vc@cub.ac.in, registrar@cub.ac.in, vc@mgcub.ac.in, osdadmin@mgcub.ac.in, vc@ggu.ac.in, vcpaggu@yahoo.com, gg.v.registrar@gmail.com, vc@du.ac.in, registrar@du.ac.in, vc@jmi.ac.in, "Registrar, JMI" <registrar@jmi.ac.in>, vc@mail.jnu.ac.in, registrar@mail.jnu.ac.in, vc@slbsrsv.ac.in, "REGISTRAR : SLBSNSU" <registrar@slbsrsv.ac.in>, vc@csu.co.in, registrar@csu.co.in, sanskrit.registrar@gmail.com, vc@cug.ac.in, registrar@cug.ac.in, vc@cuh.ac.in, registrar@cuh.ac.in, vc@hpcu.ac.in, Registrar Central University of Himachal Pradesh <registrar@hpcu.ac.in>, vc@cuammu.ac.in, sj.vc@cuammu.ac.in, registrar@cuammu.ac.in, Vice Chancellor <vc@cukashmir.ac.in>, registrar@cukashmir.ac.in, vc@cu.j.ac.in, registrar@cu.j.ac.in, vc@cuk.ac.in, registrar@cuk.ac.in, vicechancellor@cukerala.ac.in, Registrar CUKerala <registrar@cukerala.ac.in>, vc@dhsgsu.edu.in, registrar@dhsgsu.edu.in, vc@igntu.ac.in, "Registrar - IGNTU, Amarkantak" <registrar@igntu.ac.in>, rksphilosophy@gmail.com, registrar.mgahv@gmail.com, vc@cuo.ac.in, registrar@cuo.ac.in, vc@cup.edu.in, vc@cup.ac.in, registrar@cup.edu.in, registrar@cup.ac.in, vc@pondiuni.edu.in, "Prof. Rajneesh Bhutani" <registrar@pondiuni.edu.in>, "Vice Chancellor, CURAJ" <vc@curaj.ac.in>, Registrar CURAJ <registrar@curaj.ac.in>, vc@cutn.ac.in, registrar@cutn.ac.in, vc@manuu.edu.in, registrar@manuu.edu.in, vc@uohyd.ac.in, "Registrar, UoH" <registrar@uohyd.ac.in>, registrar@uohyd.ernet.in, vceflu@gmail.com, registrar@efluniversity.ac.in, vc@hnbgu.ac.in, vcamu@amu.ac.in, registrar.amu@amu.ac.in, vc@bhu.ac.in, registrar@bhu.ac.in, vc@bbau.ac.in, registrar@bbau.ac.in, vcoffice@allduniv.ac.in, reg\_au@allduniv.ac.in, vice-chancellor@visva-bharati.ac.in, registrar@visva-bharati.ac.in, vc@aus.ac.in, Registrar AUS <registrar@aus.ac.in>, vc@tezu.ernet.in, registrartu@tezu.ernet.in, vc@rgu.ac.in, saket.kushwaha@rgu.ac.in, registrar@rgu.ac.in, vcoffice@manipuruniv.ac.in, registrar@manipuruniv.ac.in, vc.nehu@nehu.ac.in, vcnehu@nehu.ac.in, Registrar Office <regtroffice@nehu.ac.in>, vc@mzu.edu.in, "Prof. Lalundanga" <registrar@mzu.edu.in>, VC Nagaland University <vc@nagalanduniversity.ac.in>, registrar@nagalanduniversity.ac.in, vc@cus.ac.in, registrar@cus.ac.in, vc@tripurauniv.in, registrar@tripurauniv.in

अधिकांश Dean of College
डायरी संख्या Diary No 962
दिनांक Date 23/05/23

0/0 AR (C)

Sir/Madam,

Please find enclosed herewith OM vide F.No. 1-13/2022(CPP-II) dated 10.05.2023 regarding UGC(Redressal of Grievances of Students), Regulation, 2023. You are requested to provide the inputs in the prescribed format as given in letter today by evening 18.05.8.2023.

PFA

Regards,

CU Section  
UGC, New Delhi

UGC letter OM NO. CPP 2 OMBUDSPERSON.pdf  
74K

18/5

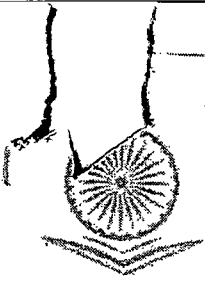
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उच्च शिक्षण आयोग

दीपक वत्स  
संयुक्त सचिव

Deepak Vats  
Joint Secretary



सत्यमेव जयते



विश्वविद्यालय अनुदान आयोग  
University Grants Commission

(शिक्षण मंत्रालय, भारत सरकार)  
(Ministry of Education, Govt. of India)

No. F. 1-13/2022(CPP-II)

10<sup>th</sup> May 2023 / 20 वैशाख 1945

OFFICE MEMORANDUM

This is in continuation of the Office Memorandum of even number dated 28 April 2023 regarding the monitoring of the effective implementation of **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**, notified in the Official Gazette on 11 April 2023.

It is informed that the Hon'ble Chairman, UGC has desired to have the weekly update on the implementation of the Regulations in the Higher Education Institutions.

In view of the above, the bureau heads concerned are requested to provide the information in the following format by every Friday so that the information is compiled and presented to the Hon'ble Chairman, UGC, by Monday.

Name of the Bureau : \_\_\_\_\_  
Information furnished for the period ending \_\_\_\_\_

Name of the University	Name and contact details of the Ombudsperson(s)	No. of SGRCs constituted in the University	Total no. of Colleges	No. of Colleges having duly constituted SGRC(s)	URL of the Online Portal for Students Grievances

The bureau heads are requested to provide the above information by every Friday.

  
(Deepak Vats)

To:  
The Bureau Heads of CU, SU, DU and Private Universities





College Branch &lt;collegebranchtwo@gmail.com&gt;

## Fwd: Compliance of University Grants Commission (Redressal of Grievance of Students) Regulations 2023

Assistant Registrar (Colleges) <ar.collegedu@gmail.com>  
To: College Branch <collegebranchtwo@gmail.com>

Thu, May 25, 2023 at 10:50 AM

----- Forwarded message -----

From: **Joint Registrar Desk** <ar\_desk@admin.du.ac.in>

Date: Thu, 25 May 2023 at 10:10

Subject: Fwd: Compliance of University Grants Commission (Redressal of Grievance of Students) Regulations 2023  
To: Dean Students' Welfare DU <dsw@du.ac.in>, Assistant Registrar <ar.collegedu@gmail.com>, Assistant Registrar Establishment <ar\_estabnt@admin.du.ac.in>

*Handwritten notes:*  
@wji  
26/5  
MS Ann

Sir,

I am directed to forward this mail with a request to take further necessary action accordingly.

Regards

JR Desk Office

----- Forwarded message -----

From: **Registrar DU** <registrar@du.ac.in>

Date: Wed, May 24, 2023 at 5:41 PM

Subject: Fwd: Compliance of University Grants Commission (Redressal of Grievance of Students) Regulations 2023  
To: Joint Registrar Desk <ar\_desk@admin.du.ac.in>, Joint Registrar Estab NT <estabntjr@gmail.com>, Assistant Registrar Establishment <ar\_estabnt@admin.du.ac.in>

----- Forwarded message -----

From: **Beena UGC** <uscu.ugc@gmail.com>

Date: Wed, May 24, 2023 at 4:02 PM

Subject: Fwd: Compliance of University Grants Commission (Redressal of Grievance of Students) Regulations 2023  
To: <arcuap@gmail.com>, <registrar\_nsut@nsktu.org>, <registrar@cub.ac.in>, Prof. Rajeev Kumar <osdadmin@mgcub.ac.in>, Registrar Ggv <ggv.registrar@gmail.com>, <registrar@du.ac.in>, Registrar, JMI <registrar@jmi.ac.in>, REGISTRAR JNU <registrar@mail.jnu.ac.in>, <registrar@sibsrsv.ac.in>, REGISTRAR CSU <registrar@csu.co.in>, <sanskrit.registrar@gmail.com>, <registrar@cug.ac.in>, Registrar CUH <registrar@cuh.ac.in>, Registrar Central University of Himachal Pradesh <registrar@hpcu.ac.in>, <registrar@cujammu.ac.in>, <registrar@cukashmir.ac.in>, <registrar@cuja.ac.in>, <registrar@cuk.ac.in>, <registrar@cukerala.ac.in>, <registrar@dhsgsu.edu.in>, <registrar.mgahv@gmail.com>, Registrar Cuo <registrar@cuo.ac.in>, Registrar <registrar@cup.edu.in>, <registrar@cup.ac.in>, <registrar@pondiuni.edu.in>, <registrar@curaj.ac.in>, Registrar, Central University of Tamil Nadu <registrar@cutn.ac.in>, Registrar MANUU <registrar@manuu.edu.in>, <registrar@uohyd.ac.in>, <registrar@uohyd.ernet.in>, <registrar@efluniversity.ac.in>, Registrar, HNBGU <registrar.hnbgu@gmail.com>, <registrar.amu@amu.ac.in>, <registrar@bhu.ac.in>, <registrar@bbau.ac.in>, AU-Registrar <reg\_au@allduniv.ac.in>, <registrar@visva-bharati.ac.in>, Dr. P.K Nath <registrar@aus.ac.in>, <registrar@tezu.ernet.in>, Dr. N.T. Rikam <registrar@rgu.ac.in>, Prof. W. Chandbabu Singh <registrar@manipuruniv.ac.in>, Dr. S.K. Dixit <regtroffice@nehu.ac.in>, Prof. Lalnundanga <registrar@mzu.edu.in>, Registrar Nagaland University <registrar@nagalanduniversity.ac.in>, Sh. K.V.S. Kameswara Rao <registrar@cus.ac.in>, Dr. Deepak Sharma <registrar@tripurauniv.in>

Sir/Madam,

This is in continuation to earlier email dated May 11, 2023 regarding details of Ombudsman appointed by the HEI. You are requested to share the details urgently on return email at uscu.ugc@gmail.com.

Regards,

Beena Menon  
US CU, UGC



----- Forwarded message -----

From: **Beena UGC** <uscu.ugc@gmail.com>

Date: Thu, May 11, 2023 at 4:12 PM

Subject: Compliance of University Grants Commission (Redressal of Grievance of Students) Regulations 2023

To: <arcuap@gmail.com>, <registrar\_nsut@nsktu.org>, <registrar@cub.ac.in>, Prof. Rajeev Kumar <osdadmin@mgcub.ac.in>, Registrar Ggv <ggv.registrar@gmail.com>, <registrar@du.ac.in>, Registrar, JMI <registrar@jmi.ac.in>, REGISTRAR JNU <registrar@mail.jnu.ac.in>, <registrar@slbssv.ac.in>, REGISTRAR CSU <registrar@csu.co.in>, <sanskrit.registrar@gmail.com>, <registrar@cug.ac.in>, Registrar CUH <registrar@cuh.ac.in>, Registrar Central University of Himachal Pradesh <registrar@hpcu.ac.in>, <registrar@cujammu.ac.in>, <registrar@cukashmir.ac.in>, <registrar@cuja.ac.in>, <registrar@cuk.ac.in>, <registrar@cukerala.ac.in>, <registrar@dhsu.edu.in>, <registrar.mgahy@gmail.com>, Registrar Cuo <registrar@cuo.ac.in>, Registrar <registrar@cup.edu.in>, <registrar@cup.ac.in>, <registrar@pondiuni.edu.in>, <registrar@curaj.ac.in>, Registrar, Central University of Tamil Nadu <registrar@cutn.ac.in>, Registrar MANUU <registrar@manuu.edu.in>, <registrar@uohyd.ac.in>, <registrar@uohyd.ernet.in>, <registrar@efluniversity.ac.in>, Registrar, HNBGU <registrar.hnbgu@gmail.com>, <registrar.amu@amu.ac.in>, <registrar@bhu.ac.in>, <registrar@bbau.ac.in>, AU Registrar <reg\_au@allduniv.ac.in>, <registrar@visva-bharati.ac.in>, Dr. P.K Nath <registrar@aus.ac.in>, <regisrtu@tezu.ernet.in>, Dr. N.T. Rikam <registrar@rgu.ac.in>, Prof. W. Chandrabu Singh <registrar@manipuruniv.ac.in>, Dr. S.K. Dixit <regtroffice@nehu.ac.in>, Prof. Lalnundanga <registrar@mzu.edu.in>, Registrar Nagaland University <registrar@nagalanduniversity.ac.in>, Sh. K.V.S. Kameswara Rao <registrar@cus.ac.in>, Dr. Deepak Sharma <registrar@tripurauniv.in>

Cc: Dr. Avichal Raj Kapur <avichal.ugc@nic.in>, Dr. Mriganka Sekhar Sarma <mrigankasekharsarma@gmail.com>, <ugccuinfo@gmail.com>

Respected Madam/ Sir,

Kind attention is invited to UGC's letter no.F.1-13/2022(CPP-II) dated 12.04.2023 (copy enclosed for ready reference). The UGC(Redressal of Grievance of Student) Regulations, 2023 inter-alia requires all HEIs to constitute Student Grievance Redressal Committee(s)(SGRC) and appoint Ombudsman. These Regulations are notified in supersession of earlier UGC (Redressal of Grievance of Students) Regulations, 2019 and accordingly all HEIs were requested to comply with the provisions envisaged in the Regulations within 30 days from the date of Notification of these Regulations i.e. 11.04.2023.

You are requested to immediately take appropriate steps for effective implementation of these Regulations at an early date after approval from the competent statutory authorities. Thereafter, the name and contact details of the Ombudsman appointed by the University and the constitution of the SGRC(s) may be informed to the CU section of UGC by return mail. The above details for constituent/ affiliated colleges alongwith the URL for the online portal for Student Grievances may also be shared. These

details may also be displayed prominently on the University website to disseminate information to the students and parents.

This issues with the approval of the competent authority.

**Beena Menon**  
**US CU, UGC**



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**Assistant Registrar (Colleges),**  
**University of Delhi,**  
**Delhi-110007.**



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 **UGC Letter- Redressal of Grievances of Students.pdf**  
376K



ज्ञान-सिद्धयान विमुक्तये

प्रा. मनिष र. जोशी  
सचिव

**Prof. Manish R. Joshi**  
Secretary



सत्यमेव जयते



विश्वविद्यालय अनुदान आयोग  
**University Grants Commission**  
(शिक्षा मंत्रालय, भारत सरकार)  
(Ministry of Education, Govt. of India)

D.O. No. F.1-13/2022 (CPP-II)

12<sup>th</sup> April, 2023 / चैत्र २२, १९४५

Dear Madam/Sir,

It is brought to your kind attention that in its endeavor to formulate a simplified yet effective mechanism for students' grievances Redressal the UGC has brought out the **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**. These regulations are notified in supersession of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019.

The new Regulations provide for the establishment of Students Grievances Redressal Committee(s) (SGRC) by all the Higher Education Institutions (HEIs) and for the appointment of Ombudsperson (s) at the University level.

The detailed mechanism for the constitution of SGRCs, its composition, the appointment of Ombudsperson, and other related details and the mechanism for the redressal of students' grievances have been provided in the Regulations. A copy of the same is attached herewith for kind reference.

Higher Education Institutions are requested to comply with the provisions of the Regulations and constitute the SGRC, preferably within 30 days of the notification of the Regulations.

The Universities are requested to appoint the Ombudsperson(s), as provided in the Regulations, at the earliest, preferably within 30 days of the notification of the Regulations.

The Vice-Chancellors/Principals are requested to take necessary measures to give wide publicity to the Regulations amongst the stakeholders and in particular the students' community.

Looking forward to receiving your kind cooperation, in this regard.

With regards,

Yours sincerely,

(Manish Joshi)

To

1. The Vice-Chancellors of Universities
2. The Principals of Colleges

